

MINISTRY OF HEALTH

CENTRAL BOARD OF HEALTH



# **Guidelines for Casinos**

Employees **MUST NOT** report to work if they have symptoms of COVID-19, including fever, respiratory symptoms such as cough, shortness of breath or loss of the sense of taste/smell. If in doubt call the COVID Hotline at 462-6843

Employees absent from work due to suspected COVID-19, **MUST NOT** return to work unless cleared by a Medical Doctor.

Workers with a cough, runny nose, jaundice, diarrhea, vomiting, should not be permitted at work.

Limit the amount of employees and patrons allowed in the Casino at any one time.

Facemask must be worn by all employees. Face shield may be considered for any employee dealing at the gaming table

Facemask must be worn by customers except when drinking

No serving of food

Employers can consider the use of a touchless infrared thermometer to check the temperature of their customers each day before they enter. Any person who has a temperature of 99°F and above, should not be allowed to return until they have no fever and no evidence of COVID-19 symptoms. \*Follow guidelines on Taking Temperature

### Hand Hygiene

- All Employees and customers **MUST** perform hand hygiene before entering and leaving the workplace. Hands must be washed under running water using liquid soap for a minimum of 20 seconds.
- A hand washing device must be placed at the entrance of the establishment for the customers. The station must be equip with liquid soap.

## **Guidelines for Casinos**

- Bartenders **DO NOT** have the option of replacing hand washing with hand sanitizers. All Bartenders **MUST** frequently wash their hands under running water using liquid soap for a minimum of 20 seconds.
- There **MUST** be a hand washing sink in the bar area. This sink **MUST NOT** be used to wash glassware.
- The Casino/cardroom should strongly consider placing several hand washing stations on the casino floor in addition to the restroom.
- Dealers entering the game are required to wash their hands with soap and water prior to relieving the previous dealer
- Wearing of disposable gloves should be encouraged if specific games can be dealt sufficiently while wearing gloves.

#### **Modified Layout and Procedures**

- Tables and slot gaming machines positioned to distance the customers from each other. Use every other game machine
- Employ physical distancing policies to keep customers separate or design workable options such as barriers.

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#### Considerations

- An active game table operate between two closed tables
- A maximum of three players on five/six position tables with unoccupied seats in between
- Seven position tables limited to four, with the same unoccupied seat requirement
- No customer should stand at or near the table or behind other customers playing at the table
- Leaning across table should be avoided (certain games)
- Consider games offered and the play characteristics of each game, especially table games where customers tend to huddle together.

# **Guidelines for Casinos**

- Determine alternative measures or physical barriers that can be used to keep players at a safe distance from each other
- Games where cards can be dealt in a "face up" manner where only the dealer touches the cards should be encouraged
- In games where the customer touch the cards while making their play/additional betting decisions, replacing the cards after several rounds should be considered.
- The use of dice and tiles since they are handled by customers provides a problem. Consideration should be given to replacing these equipment on a regular basis. Dice should be replaced after every shooter, transported and placed in a sanitizing solution
- Change bar layouts to ensure that all customers remain at least 6 feet apart (e.g., marking tables and chairs that are not for use).
- Bars should provide tables and chairs 6ft apart and offer table service
- Customers must remain at tables/machines instead of congregating around the bar
- Seats and tables must be cleaned and disinfected after each customer
- Barrier must be provided at the bar counters using plexiglass
- Bar stools must be removed

#### Signs and Messages

• Post signs throughout the facility (at the entrance, hallways, in the restrooms) that promotes everyday protective measures such as practicing physical distancing and proper hand hygiene.

### **Cleaning and Disinfection**

- Frequently clean and disinfect objects and surfaces that are touched regularly, using your standard cleaning products. Owners can refer to Central Board of Health Facebook Page for the list of approved disinfectants.
- Disinfect high touched surfaces every 2 hours

## **Guidelines for Casinos**

- Institute a policy of using checklists and logs and issuing reports regarding what areas of the casino have been cleaned and disinfected and who was involved in the process
- Clean and disinfect gaming tables, slot machines and other public areas. Table tops, chairs, counters, podiums and other furnishings
- Limit the hours of gaming in order to spend more time ensuring the game floor, equipment and furniture are safe from lingering infection
- Clean frequently touched surfaces such as (door handles, countertops/bars, tables, chairs, cash register, receipt trays, work stations, sink handles, sinks, toilet handles, toilet, etc)
- Wash, rinse and sanitize all utensils, glassware and store them in a safe area
- Consider using disposable food service items (e,g, cups) If disposable items are not feasible or desirable, ensure that items are manually washing, rinsed and sanitized, or in a dish washer
- Employees must wash their hands after handling used food service items and money.

#### Water Systems

• There should be potable running water throughout the facility. Have a backup supply of water in the event the government supply is turned off or no longer available.

#### Games

• No dancing, karaoke, bands, nor music- close contact activities

#### Restrooms

- All bars **MUST** have a functioning restroom facility for their customers. There must be pipe borne water and an emergency supply of water in the event the government supply is turned or no longer available.
- Clean and disinfect ALL restroom surfaces including floors, sinks, faucets toilet bowls and toilet handle. Mount toilet paper and paper towel. Place lined trash can by the door. Remove anything that does not have to be in the restrooms

For more information contact us at 462-2936 (Office of the Chief Health Inspector)

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